## NATIONAL RAILROAD ADJUSTMENT BOARD

THIRD DIVISION

Award Number 20963

Docket Number CL-20724

Dana E. Eischen, Referee

(Brotherhood of Railway, Airline and (Steamship Clerks, Freight Handlers, (Express and Station Employes

PARTIES TO DISPUTE:

(Missouri Pacific Railroad Company

STATEMENT OF CLAIM: Claim of the System Committee of the Brotherhood (GL-7599) that:

- l. Carrier violated the Clerks' Rules Agreement which became effective March 1, 1973, and in particular the parties' Letter of Agreement dated October 4, 1972, when it arbitrarily failed and refused to assign Mrs. Vicky Ball to the position of Secretary to the Assistant Superintendent, Memphis, Tennessee (Carrier's File 205-4770).
- 2. Carrier shall now be required to compensate Mrs. Vicky Ball eight hours' pay at the rate of \$40.78 per day, April 19 and 20, 1973, and continuing Monday through Friday of each work week until violation is corrected by assigning Mrs. Ball to the position of Secretary to the Assistant Superintendent.

OPINION OF BOARD: There is an Agreement between the parties hereto, with effective date of September 1, 1952, as revised and reprinted September 1, 1964 and subsequently on March 1, 1973. Rule 1, the Scope Rule of that Agreement, has an Exception No. 2 relative to "restricted positions" which are listed specifically therein. The Agreement provides that the list of restricted positions as tabulated shall not be changed except by mutual agreement.

In the Fall of 1972 the parties had discussions relative to a change in status of restricted positions at Memphis, Tennessee. Subsequent to those conversations the parties entered into a Letter Agreement dated October 4, 1972 which reads in pertinent part as follows:

\* \* \* \* \* \* \* \*

This will confirm our understanding that Exception 2 to Rule 1 of the Agreement is amended to eliminate restricted status from Job OOl Chief Clerk and to place restricted status on Job 107 Secretary to the Assistant Superintendent.

It is understood this restricted position will be filled by appointment of employe holding seniority on the Memphis Station and Yard Seniority District. "Please indicate your concurrence by affixing your signature in the space provided below.

Yours truly,

O. B. SAYERS /s/

IT IS AGREED:

OTIS J. HAWTHORNE /s/ General Chairman

The record shows that the parties renegotiated the controlling Agreement effective March 1, 1973 and that the understanding contained in the October 4, 1972 Letter Agreement was reaffirmed and incorporated specifically into Exception 2 (b) to Rule 1.

On or about March 15, 1973 the incumbent of the job of Secretary to the Assistant Superintendent, Operating Department, tendered her resignation effective April 1, 1973. By letter dated March 26, 1973 one Evelyn Oslica, who occupied on that date a position of Steno Clerk in the Traffic Department, confirmed that she was transferred effective April 1, 1973 to the job of Secretary to the Assistant Superintendent, Operating Department. On March 27, 1973 the Organization's General Chairman protested to Carrier that filling the position from the Traffic Department was violative of the requirement of the October 4, 1972 Letter Agreement and of Exception No. 2 that the position "will be filled by appointment of employe holding seniority on the Memphis Station and Yard Seniority District." Thereafter, on April 2, 1973 the Assistant Superintendent posted a bulletin soliciting the names of employes in the Operating Department who wished to be considered for the position. Claimant and two other employes applied and apparently were tested on secretarial skills by the Assistant Superintendent. Miss Oslica from the Traffic Department also was tested by the Assistant Superintendent. The Assistant Superintendent stated that none of the employes from the Memphis Station and Yards Roster, including Claimant, were qualified for the position.

It is worth noting that effective April 18, 1973 Carrier placed Oslica in the Memphis Station and Yard Seniority District and gave her the restricted job on April 26, 1973.

As we read this record it is obvious that Carrier officers had arranged at least as early as March 26, 1973 for Miss Oslica, an employe outside the Memphis Station and Yard Seniority District, to step into the restricted position which was vacated April 1, 1973. Before she could take over the position the Organization notified Carrier that that was an anticipatory violation of the October 4, 1972 Letter Agreement and Carrier promptly backtracked to solicit applicants from the Station and Yard Seniority

District. The Carrier Officer who had sought Miss Oslica for the position then "tested" each of the applicants in the contractually mandated seniority district, found each one wanting and then turned to his fore-ordained choice, Miss Oslica, who had in the interim been placed on the Memphis Terminal clerical Extra Board, thereby becoming effective April 19, 1973 within the seniority district mandated by the Letter Agreement of October 4, 1972.

The requirement of the Letter Agreement and of its derivative Exception 2 (b) to Rule 1 of the March 1, 1973 Agreement is clear and unambiguous. It states that Carrier will fill the position at issue from the Memphis Station and Yard Seniority District. Among the many Awards cited by each party in this case we think the words of Award 11959 are particularly appropriate herein:

"The rule involved is clear. It is not ambiguous. By its own terms it is obligatory on Carrier. The burden was on Carrier to either comply with the plain mandate of the rule or, in the alternative, to show an affirmative good faith effort to meet the obligations of the rule, using such reasonable procedure as might be designed by the exercise of its sound discretion to implement the rule instead of ignore it."

There are a goodly number of red herrings and much extraneous argumentation on this record relative to fitness and ability in the exercise of seniority rights. As we read this record those arguments and that issue are tangential to the central inquiry raised by the particular facts and circumstances of this case. In our considered judgment Carrier violated the express mandate of the Letter Agreement when it arranged for Oslica to fill the vacated restricted position without even considering the qualifications of employes in the Memphis Station and Yard Seniority District. By a series of highly suspicious maneuvers culminating in Oslica's placement in the Memphis Station and Yard Seniority District immediately before her "official" placement in the job, Carrier managed to extricate itself from the violation. We have doubts about the testing and interviewing of Claimant in these circumstances in that her disqualification by the Assistant Superintendent smacks of self-fulfilling prophecy. We do not have sufficient solid evidence to sustain a finding that Carrier acted in bad faith herein and mere suspicion of sharp practice will not support the claim that the Letter Agreement was violated by indirection after April 19, 1973. At least on and after that date Carrier was in technical literal compliance with the letter, if not the spirit, of that Agreement. We are sufficiently convinced, however, that the Letter Agreement was ignored and violated by Carrier until April 19, 1973 when it filled the position "by appointment of employe holding seniority on the Memphis Station and Yard Seniority District." Accordingly we sustain that part of the claim which alleges a violation of the Letter Agreement but necessarily must limit the time of violation to the period

between April 1, 1973 and April 19, 1973. Finally, with respect to damages, we shall award Claimant the difference, if any, between the compensation for the job of Secretary to the Assistant Superintendent, Memphis, and her earnings as an employe of Carrier from April 1 to April 19, 1973.

FINDINGS: The Third Division of the Adjustment Board, upon the whole record and all the evidence, finds and holds:

That the parties waived oral hearing;

That the Carrier and the Employes involved in this dispute are respectively Carrier and Employes within the meaning of the Railway Labor Act, as approved June 21, 1934;

That this Division of the Adjustment Board has jurisdiction over the dispute involved herein; and

That the Agreement was violated.

## AWARD

Part 1 of the claim is sustained as indicated in the Opinion.

Part 2 of the claim is sustained in modified form to the extent indicated in the Opinion.

NATIONAL RAILROAD ADJUSTMENT BOARD By Order of Third Division

ATTEST: U.W. Paulus

Executive Secretary

Dated at Chicago, Illinois, this 27th day of February 1976.