NATIONAL RAILROAD ADJUSTMENT BOARD

THIRD DIVISION

Award Number 25126

Docket Number MW-25015

Edward L. Suntrup, Referee

(Brotherhood of Maintenance of Way Employes

PARTIES TO DISPUTE:

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(Norfolk and Western Railway Company (Former Illinois Terminal Railroad Company)

STATEMENT OF CLAIM: Claim of the System Committee of the Brotherhood that:

- (1) The three (3) weeks of suspension imposed upon Truck Driver M. Callender for "alleged refusal to obey the order of Foreman Hitchcock to cut a lock off the Roxana Section House on September 19, 1981" was arbitrary, without just and sufficient cause and on the basis of unproven charges [System File ITRR (NGW) 1981-16/MW-STL-81-14].
- (2) The claimant's record shall be cleared of the charge leveled against him and he shall be compensated for all wage loss suffered.

OPINION OF BOARD: By letter dated September 21, 1981 the Claimant, M. Callender, was notified to attend an investigation on September 25, 1981 to develop facts and determine responsibility, if any, in connection with his alleged violation of Rules A and H of the Operating Rules. The Claimant was specifically charged with the alleged refusal to obey the order of his supervisor when he was asked to cut off the lock of the Roxana Section House on September 19, 1981. After the investigation was held as scheduled the Claimant was notified on October 2, 1981 that he had been found guilty as charged and that he was being assessed a three (3) week suspension.

A review of the record shows that the Claimant did not immediately follow an order given to him by his Track Foreman when he was asked to cut off the lock of the Section House on September 19, 1981 in order to obtain some tools. The record shows that the Claimant hesitated before obeying this order for a number of reasons. First of all, testimony at the hearing shows that the Claimant was not personally convinced that the Foreman had proper authority to give him this particular order. Secondly, the record evidence also shows that the Claimant apparently had some anxiety about leaving the tool shed unprotected after the lock would have been cut off. The Claimant did, however, ultimately obey the order and this fact is not in dispute.

The Claimant was clearly in the wrong when he refused the order in question in the manner in which he did. The proper approach would have been for the Claimant to have obeyed the order if he had considered it to be in some manner questionable and/or unreasonable and to have sought redress through the grievance procedure of the current Agreement (Third Division Awards 16286; 20030; PLB 3443, Award 17). Unfortunately he did not do this. On the other hand, the Claimant did obey the order in question after a delay. The extenuating circumstances related to this delay, while they do not justify the Claimant's actions, do permit an understanding of them in a more reasonable light and this must be considered when assessing discipline. Given these circumstances, therefore, as well as the Claimant's prior clean record which may be taken into consideration when assessing discipline (Second Division Award 8527; Third Division Awards 22320; 23508), it would not be unreasonable to reduce the three (3) week suspension which began on September 19, 1981 to a ten (10) calendar day suspension beginning on that date. The Claimant shall be compensated for any other loss in pay which he may have incurred because of the incidents relative to the instant case at pro rata rate.

All additional information introduced into the record by the Carrier in its Submission to this Board which was not part of the record on property is inadmissible (Third Division Awards 20841; 21463; 22054).

FINDINGS: The Third Division of the Adjustment Board, upon the whole record and all the evidence, finds and holds:

That the parties waived oral hearing;

That the Carrier and the Employes involved in this dispute are respectively Carrier and Employes within the meaning of the Railway Labor Act, as approved June 21, 1934;

That this Division of the Adjustment Board has jurisdiction over the dispute involved herein; and

That the discipline was excessive.

AWARD

Claim sustained in accordance with the Opinion.

NATIONAL RAILROAD ADJUSTMENT BOARD By Order of Third Division

Attest.

Nancy A. Dever - Executive Secretary

Dated at Chicago, Illinois, this 9th day of November 1984.