

**NATIONAL RAILROAD ADJUSTMENT BOARD
THIRD DIVISION**

**Award No. 43896
Docket No. SG-45206
20-3-NRAB-00003-180643**

The Third Division consisted of the regular members and in addition Referee Dennis J. Campagna when award was rendered.

PARTIES TO DISPUTE: (
(Brotherhood of Railroad Signalmen
(National Railroad Passenger Corporation (AMTRAK)

STATEMENT OF CLAIM:

“Claim of the General Committee of the Brotherhood of Railroad Signalmen on the National Railroad Passenger Corp. (Amtrak):

Claim on behalf of A.J. Riddle, for reinstatement to his former position with all seniority and benefits unimpaired, compensation for all time lost, including overtime, and any mention of this matter removed from his personal record, account Carrier violated the current Signalmen's Agreement, particularly Rule 57, when it issued the harsh and excessive discipline to the Claimant without providing him with a fair and impartial investigation and without meeting its burden of proving the charges in connection with an Investigation held on May 25, 2017. Carrier's File No. BRS-SD-1215D. General Chairman's File No. AEGC #2017-102-3. BRS File Case No. 15856-NRPC(S). NMB Code No. 173.”

FINDINGS:

The Third Division of the Adjustment Board, upon the whole record and all the evidence, finds that:

The carrier or carriers and the employee or employees involved in this dispute are respectively carrier and employee within the meaning of the Railway Labor Act, as approved June 21, 1934.

This Division of the Adjustment Board has jurisdiction over the dispute involved herein.

Parties to said dispute were given due notice of hearing thereon.

The relevant facts giving rise to this dispute are as follows:

By letter dated March 28, 2017, the Carrier issued a Notice of Investigation for April 7, 2017 to review the following Charge and Specification:

Charges:

1. Violation of Amtrak's "Standards of Excellence" pertaining to the sections entitled Trust and Honesty, Professional and Personal Conduct and Attending to Duties, which read in pertinent parts:

“Trust and Honesty: *“Because honesty is so important to trust and our ability to work together as a team, Amtrak has no tolerance for employees who are dishonest.”*

Professional and Personal Conduct: Teamwork- . . .Part of teamwork is properly performing your duties. Another part is following instructions. Therefore, you must comply with all company and departmental policies, procedures and rules as well as all instructions, directions, and orders from supervisors and managers.”

Attending to Duties: “. . .As an Amtrak employee and, therefore, the company's most important resource, you have an obligation to perform your duties properly and in accordance with the standards set for your particular job. That requires that you remain alert to your duties at all times. Any activity or behavior that distracts or prevents you or others from attending to duties is unacceptable.” ”

2. Violation (TED) Time Entrance Reporting Policy.

Specification(s):

After concluding its investigation, the Amtrak Engineering Department was advised on March 9, 2017 by Amtrak's Office of Inspector General that Amtrak Signal Maintainer Adam Riddle, had engaged in the following:

1. On July 20, 2016 while being interviewed by Special Agent(s), conducted himself dishonestly when he provided false, incomplete and or misleading information to a Federal Agent during the course of the investigation regarding his leaving of work early before the end of his shift.
2. From August 4, 2013 to September 21, 2013 Mr. Riddle was observed on Video Surveillance arriving late and or departing his work shift early on 2 occasions. Mr. Riddle was paid 4.5 hours overtime for a total of \$180 for time he did not work during this time.
3. Between May 2015 and October 2015, Mr. Riddle failed to utilize the Time Entry Device System (TED) for weekend overtime shifts on 22 occasions as required by Amtrak's Engineering Department.

The formal investigation took place on May 25, 2017 at which time the Claimant attended with his BRS representative. The Claimant was offered full and fair the opportunity to question witnesses, examine evidence, and submit evidence on their own behalf.

By Decision dated June 5, 2017, Hearing Officer Francis Krische found the Claimant partially guilty, concluding there was substantial evidence presented at trial that he was dishonest and was paid for time that he did not work. However, the record reflects the fact that the Hearing Officer determined that the allegations that the Claimant did not swipe in and out as required by the Carrier's TED policy and that the Claimant provided false information to a Federal Agent were not proven.

Based on the findings and conclusions of the Hearing Officer regarding the proven charges, the Claimant was terminated on the same date. A timely appeal by the Organization followed. Unresolved, the Organization filed a notice of intent to file a submission with the NRAB Third Division dated July 2, 2018.

The Board, upon the whole record and on the evidence, finds that the parties herein are Carrier and Employees within the meaning of the Railway Labor Act, as amended; that this Board is duly constituted by agreement of the parties; that the Board has jurisdiction over the parties, claim and subject matter herein, and that the parties were given due notice of the hearing which was held on November 19, 2019.

The Carrier and Organization are parties to a Collective Bargaining Agreement which has been in effect at all times relevant to this dispute, covering the Carrier's

employees in the Claimant's craft. The instant appeal has been handled in the usual manner up to and including the highest officer designated by the Carrier to handle such disputes, and has been discussed with and denied by that officer. Therefore, the dispute is properly referable to this Board in accordance with Section 3, First (i) and (h) of the Railway Labor Act.

This is a claim for rescinding A. J. Riddle's (Claimant's) termination together with a make-whole remedy. The circumstances giving rise to the Claimant's termination and the resulting claim are detailed below.

As a result of an anonymous tip received by the OIG's office, an investigation was conducted which focused on C&S Gang Q062 headquartered near Newark, NJ and supervised by Donald Harper and Richard Vogel, both of whom pled guilty to criminal charges of payroll fraud. The OIG investigation regarding the allegations in this case was conducted by OIG Investigator Wendi Grant who issued her report on March 9, 2017 which detailed its findings that several members of Gang Q062, including the Claimant, had violated Amtrak policy and committed payroll fraud by claiming and receiving pay for unworked regular and overtime hours and failing to follow the Carrier's TED policy. In addition, video surveillance documented the Claimant's late arrivals and early departures in his personal vehicle for two overtime shifts between August 4, 2013 to September 21, 2013 wherein the Claimant falsely claimed 4.5 hours of overtime amounting to \$180. A review of the Claimant's cell phone records also showed that on one of those two days, the Claimant made a phone call during his work shift from a location which was not in his work area. On that particular day, the Claimant was paid for a 12-hour work shift but was seen leaving his Lincoln headquarters in his personal vehicle at 4:39 PM. A Surveillance DVD viewed at the hearing and depicted the Claimant leaving Lincoln headquarters at 2:25 PM on August 24, 2013, returning at 2:43, and leaving again at 4:39 PM. The record reflects and there is no dispute that the Claimant was paid for the full 12 hours. Cell records reflect that the Claimant made a phone call from over 40 miles away in Langhorne, Pennsylvania, a location near his home, at 5:32 on that date.

The Claimant was also depicted on September 21, 2013 entering Lincoln headquarters at 6:26 AM and leaving at 3:39 PM when he was scheduled to work and paid for the entire 12-hour shift from 6 AM to 6 PM.

While the Claimant offered excuses for his behavior, the Hearing Officer was quick to determine that the Claimant's testimony was simply not credible, specifically

referencing the cell phone records showing his location in close proximity to his home during time he was under pay.

As part of the Claimant's defense, the Organization suggested that at times, the Claimant reported somewhere other than his assigned headquarters. While interesting, the Organization failed to provide any support for its suggested defense.

In the end, the Hearing Officer carefully weighed and reviewed the evidence and concluded that while the Claimant was not proven guilty for the Charge of providing false information to a Federal Agent and failing to utilize the TED system to swipe in and out, the Claimant was guilty of putting in for and receiving pay for time not worked as alleged in the Charge. While the Organization has taken issue with the Hearing Officer's decision and conclusion, it is clear to this Board that the Hearing Officer observed the testimony and received the evidence first hand. Finding no basis upon which to discount the Hearing Officer's weighing of the conflicting evidence and inferences, this Board is bound to accept her conclusions, particularly as to the determinations made regarding witness credibility. In this regard, the Hearing Officer determined that the Claimant's testimony was not convincing or credible. Given the record as a whole, this Board finds and concludes that the Hearing Officer's credibility determinations were sound and should not be disturbed.

Having concluded that there is substantial evidence in the record to support the allegations, there remains a question as to the appropriate discipline. The Board notes that there are no mitigating factors that would serve to reduce the penalty. Accordingly, the Board concludes that the penalty issued by the Carrier will stand unmodified.

AWARD

Claim denied.

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ORDER

This Board, after consideration of the dispute identified above, hereby orders that an Award favorable to the Claimant(s) not be made.

**NATIONAL RAILROAD ADJUSTMENT BOARD
By Order of Third Division**

Dated at Chicago, Illinois, this 28th day of January 2020.